



University Hospitals
of Leicester
NHS Trust

Introducing University Hospitals of Leicester NHS Trust – our role, performance and strategy

Who we are

- UHL is a large teaching trust providing care from acute, community and virtual settings
- We are a national and regional centre for specialist treatment, a renowned biomedical research facility, and the local hospitals for people in Leicester, Leicestershire and Rutland
- We have an international reputation for research excellence in areas including cardiovascular, respiratory and diabetes



Our acute sites



**University Hospitals
of Leicester**
NHS Trust

Glenfield Hospital



Leicester General Hospital



Leicester Royal Infirmary



Our community sites



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UHL in numbers



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18,000 colleagues, representing
over 70 nationalities



3 acute hospitals
8 community sites



£1.8 billion
annual turnover



1.4 million
patient visits each year



260,000 Emergency Department
attendances each year



1,900 beds



10,000 babies
born each year



16,000+ patients
involved in clinical trials

Current performance

- Challenging urgent and emergency care position - the Leicester Royal Infirmary has the busiest single site Emergency Department in the country with more than 1,000 patients attending on our busiest days - ambulance handover times and 4-hour waits are improving
 - Elective performance is improving, with sustained progress in reducing long waits and a focus on accelerating elective recovery. Cancer wait times remain a priority
 - We have an active maternity and neonatal improvement programme and are part of the national Baroness Amos Review
 - Our latest Friends and Family Tests scores are 95.8% (Inpatients) and 86.3% (Outpatients), 93.1% (Maternity) and 79.5% (Emergency Department)
 - We are in segment 4 of the NHS National Oversight Framework, reflecting ongoing financial and access challenges
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Our strategic framework

Vision: Leading in healthcare, trusted in communities

Five goal areas

High-quality care for all

A great place to work

Partnerships for impact

Research and education excellence

Financial sustainability

Our UHL values



Compassionate



Proud



Inclusive



One team

Embedding health equality and inclusion in all we do

Enablers of success

Continuous improvement approach



Digital, data and technology



Becoming a Green Trust



Working with people and communities



High-quality care for all

- Safety and quality measures are improving
- Cutting waiting times remains a key focus, particularly for cancer care
- First Trust in UK to achieve prestigious Pathway to Excellence accreditation for two sites – Glenfield and LRI – working towards LGH
- Several state-of-the-art facilities opened in last five years, increasing capacity and enhancing experience - more on the way through the New Hospitals Programme
- UHL is a national leader in transforming digital services for patient and colleague benefit



A great place to work

More than 11,500 colleagues (58.7%) completed the 2025 NHS Staff Survey, with UHL placed as:

- Best teaching hospital in the Midlands
- Second highest acute provider in the East Midlands as a place to work
- Best in the region for colleagues feeling safe and healthy

We have more to do to improve inclusion and experience at work, and we continue to invest in our people through education, development and wellbeing support



Financial sustainability

- We delivered the financial position agreed with NHS England in 2025/26, reducing the deficit from the previous year
- We are forecasting further reduction of the deficit in 2026/27
- Finance remains a significant challenge
- We continue to focus on ensuring high-quality care and services while safely reducing pay and non-pay costs



Research and education

- Around 1,000 active studies at any one time
- More than 16,000 patients involved in clinical trials
- Research is embedded in routine clinical care across all three acute sites

One of only a small number of trusts to host:

- NIHR Biomedical Research Centre
- NIHR Clinical Research Facility
- NIHR Patient Recruitment Centre
- NIHR-CRUK Experimental Cancer Medicine Centre
- NIHR Clinical Research Network East Midlands



Partnerships for impact

- Our collaboration with University Hospitals of Northamptonshire - the UHL and UHN Group - is focused on improvements at scale for 1.9m patients
- Our Group Clinical Strategy aims to transform care by improving outcomes for long-term conditions and cancer, reducing waiting times and variations in care, and ensuring services are sustainable
- Locally, we have a strong focus on integrating care, including work with GPs and partners on neighbourhood care models
- We continue to strengthen relationships with communities and VCSE partners



Embedding health equality in all we do

- UHL's Health Equality Partnership brings together community partners to shape culturally competent, accessible care
- We have a clear anti-racist, anti-discriminatory approach to fair, compassionate care
- We are focused on prevention and working with communities to spot issues early and reduce health inequalities
- We bring people together to tackle issues, and are currently planning our third Health Equality Summit, *Together We Can*, to drive action with colleagues, partners and communities

